


# The Productive Community Service Program

*RELEASING TIME  
TO CARE*



**Qualitas is a multi-disciplinary group of experienced healthcare professionals committed to quality, safety and productivity in healthcare.**

Using evidence-based programs developed by the NHS Institute for Innovation and Improvement, Qualitas works with your organisation to improve patient safety and reliability of care, improve staff well-being, increase the proportion of time spent on direct patient care and increase patient satisfaction.

The Productive Community Services Program focuses on improving systems, processes and environments to help staff working in the community spend more time face-to-face with patient care, thereby improving both safety and efficiency.

Developed by the NHS Institute for Innovation and Improvement, the Productive Community Services Program is designed for self-directed learning at team level using clear step-by-step instructions across individual modules. Your team will work through the steps together, guided by milestone checklists.

## Program Licence Fee

There is a Licence Fee. The licence is for three years, renewable subject to quality audit. The price depends on the number of active clients on your caseload. For example, a caseload of up to 10,000 is AUD \$6250 +GST.

Please contact us to discuss the situation in your health service.

## Program Toolbox Kit

With your purchase of the Program Licence, you will receive 1 Program Toolkit Box which will contain all of the material needed to implement the modules.

Leaders Guides explain what your organisation needs to do to get ready for the Program, then a series of Foundation Modules will build a solid base for the future.

If required, additional toolkit boxes may be purchased from Qualitas.

## Implementation Packages

As we are able to tailor our packages to your particular circumstances, it's best to discuss your needs with us before making a final decision. As a guide:

### BASE PACKAGE (AUD \$45,250 +GST)

- One hour Executive Briefing Webcast
- Module Implementation Training (3 days)
- One day onsite Workshop to showcase progress (after 6 months)

### STANDARD PACKAGE (AUD \$49,800 +GST)

- One hour Executive Briefing Webcast
- Program Leader Training (2 consecutive days)
- Module Implementation Training (3 days)
- 10 x one hour Monthly Webcast Clinics with a facilitator for problem solving and advice
- One day onsite Workshop to showcase progress (after 6 months)

## Further Assistance Packages

Although the Program is designed as a simple step-by-step process, you may benefit from some additional assistance:

### PROJECT MANAGEMENT & CHANGE MANAGEMENT TRAINING (AUD \$6,000 +GST)

Prepare your team with 2 consecutive days of training before Module Implementation Training. Delivered by one of the experienced Qualitas team.

### PROJECT SUPPORT (from AUD \$2,500 +GST per day)

You may engage one of our experienced support people to work with you onsite as required.

**Please contact us if you have any questions regarding the Program or our training and support programs.**

## The Productive Community Services Program

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